

OPERATIONS MANAGEMENT (GRADUATE CERTIFICATE)

This Operations Management Graduate Certificate program is designed to provide an interdisciplinary approach to operations management, ranging from manufacturing to healthcare. Participants will gain an understanding and appreciation of the functions an operations manager provides to their organization. They will acquire knowledge of the essentials of business operations, including project management, supply chain management. We recognize the differences in quality management between business and healthcare by providing students a choice of quality management courses.

Students will have the opportunity to:

1. Acquire new skills in support of managing an organization's operational functions;
2. Demonstrate the application of new knowledge of operations management functions and their support to an organization;
3. Establish themselves as a credible professional in operations management.

Certificate Requirements

Minimum grade of C required for all coursework

Minimum GPA Requirement: 3.0

Code	Title	Credits
Operations Management-Graduate Certificate		
OPS 800	Principles of Operations Management (3 Credits)	3
PM 800	Introduction to Project Management (3 Credits)	3
<i>Complete three credits from the following:</i>		3
HLTC 810	Health Care Quality and Safety (3 Credits)	
PM 819	Total Quality Management (3 Credits)	
<i>Choose three credits from the following:</i>		3
SCM 805	Supply Chain Management (3 Credits)	
PM 820	Introduction to Lean Practices (1 Credit)	
PM 821	Introduction to Theory of Constraints (2 Credits)	
Total Credits		12